Rutgers NetID

Access to nearly all of Rutgers IT services requires the use of a unique network ID (NetID). Most students are assigned their NetIDs when going through the enrollment pathway. Students can manage their NetID, select other Rutgers IT services, and manage email addresses at netid.rutgers.edu. There are also tools to manage your password and update your security questions (used to help reset forgotten passwords).

Computing Help Desk

The OIT Computing Help Desks are available to assist with your computing questions. Whether you are having trouble logging into Rutgers services, have forgotten your NetID or password, or need assistance with RBHS services, you can contact the Help Desk for assistance.

• Call (732) 743-3200 Monday - Friday between 7:30 A.M. and 5:00 P.M.
• Email isthelp@rbhs.rutgers.edu

University Portal

myRutgers portal lets you receive personal alerts, check headlines from The Daily Targum and Rutgers Today and get access to a variety of other student services.

Go to my.rutgers.edu and log in with your NetID.

RBHS Portal

myPortal gives you access to your email, Moodle, and other essential services specific to RBHS. Go to myportal.rutgers.edu and log in with your Rutgers NetID and password.

Stay Informed!

oit.rutgers.edu
twitter.com/RutgersIT
facebook.com/RutgersIT

This guide is online!

Get the latest Rutgers tech updates at techguides.rutgers.edu
Online Services for Students

ScarletMail

The ScarletApps suite (Google Apps for Education) provides enhanced communication and collaboration tools, such as ScarletMail, Drive, Google+, Calendar and others. Alumni can continue to use ScarletApps services forever, providing a lifelong link to the many resources available to the Rutgers community.

To activate ScarletApps, go to netid.rutgers.edu, and click on “Service Activation.” To setup your ScarletApps Mobile/IMAP password, go to netid.rutgers.edu and click on “Manage Your ScarletApps Mobile/IMAP/POP Password”.

As RBHS students, you are required to use the email address assigned by your school as your Official Rutgers Email Address. ScarletMail is available for your personal use.

RU-tv Online & Rutgers on YouTube

RU-tv online offers access to a number of select channels and video-on-demand content. It also provides archived versions of Rutgers-developed programming. Go to rutv.rutgers.edu for more information.

Online Course Management

Many instructors use the collaborative features of course management systems for more than online courses. They supplement the classroom setting by providing course materials, communicating with students, posting grades and organizing discussions.

Students may be asked to access Sakai at sakai.rutgers.edu, Blackboard at blackboard.rutgers.edu, Pearson eCollege at ecollege.rutgers.edu, or Moodle at moodle.rutgers.edu as part of course activities. The capabilities of each system vary, but the basic concepts are the same for each. Your instructor will provide details on how to access required course materials on these systems.

Computer Labs and Printing

OIT Computer Labs

OIT oversees two RBHS computer labs:

- Newark, Medical Science Building C632
- Piscataway, Robert Wood Johnson Medical School L202

The labs offer both Macintosh and Windows systems equipped with a diverse selection of software, scanners and high-speed printers with wireless printing capabilities. The labs are staffed by trained consultants and most labs are open late into the evening and on weekends. Some labs are open around the clock during the final weeks of the semesters. Comfortable work spaces with power, wireless access and nearby printing are available to laptop users.

Check out oit-nb.rutgers.edu/labs for additional locations, hours and more.

Print Conservation at Rutgers

The computer labs at Rutgers have saved more than 100 million sheets of paper – five acres of trees – during the first seven years of the print conservation program.

Student provisioning follows school registration. Print quotas are determined by individual schools.

Poster printing is available at both the Newark and Piscataway Computer Labs. Price varies by size.

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Administrative Services for Students

In addition to the services on the portals, students can access many other useful services at rbhs.rutgers.edu/information_current:

- Bookstores
- Academic Calendars
- Academic Support
- Class Schedules
- Course Catalogs
- Course Registration and Records
- Computing Resources
- Financial Information
- Scholarships and Fellowships
- Health Services
- Research Resources
- Student Activities
- Student Legal Services
- Buses and Shuttles
- Parking Permits

Students can also access a tool to update emergency contact, directory and permanent address information. All students are encouraged to provide a current cell phone number to receive texts in case of a campus emergency at personalinfo.rutgers.edu.

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Information Protection and Security

RU Secure?

Are you aware of your computing/digital responsibilities? You are your own best defense against identity theft, compromise and malware. The following are some suggestions for basic IT security.

- Follow password rules. Never share your password. Choose different passwords for different sites.
- Confidential information should not be sent via email. Email is not secure.
- Install antivirus/antispyware software, and have it updated automatically.
- Use only secure Wi-Fi when transmitting confidential data (credit card numbers, banking, etc.).
- Don’t be a phishing scam victim. Rutgers will never ask you for your password or other confidential information in email.
- Protect your social networking with privacy settings.

For more information on these and other computing topics, visit rusecure.rutgers.edu/students.

Single Sign-On

Users who sign on to the Rutgers Central Authentication Service (CAS) with their NetID and password will be able to move between software applications that use CAS without having to re-enter that information for each separate application. Please use single sign-on (SSO) responsibly.

Read the security guidelines at cas.rutgers.edu/sso/sso_security_guidelines.html and remember to close your web browser when you complete a session that requires you to provide your NetID and password.

RADS Delivers Free Antivirus Software to Current Students

OIT offers a managed antivirus solution called Rutgers Antivirus Delivery Service. All currently-enrolled Rutgers students are eligible for this service at no cost.

RADS keeps computers up to date with the latest antivirus software. For details, go to rads.rutgers.edu.

Internet Access on Campus

RUWireless and RUWireless Secure

RUWireless and RUWireless Secure provide Internet access in most residence halls, student centers, most larger libraries, many dining halls, and other locations. For maps of coverage areas and access instructions, visit ruwireless.rutgers.edu.

RUWireless Secure is recommended because transmitted data is encrypted for greater protection of personal information. Other benefits include automated logins, auto-installation of wireless print software, and configuration for the residential network (ResNet).

RUHealthSciences

RUHealthSciences provides wireless Internet access for RBHS specific areas.

For more information, visit connect.rbhs.rutgers.edu/ruhs.
Access to Academic Software

Students can access SAS, SPSS, Matlab, Stata, and other applications from home and on campus via a browser, using apps.rutgers.edu.

To activate the apps.rutgers.edu service, go to netid.rutgers.edu and click on “Service Activation.” For more information, visit apps.rutgers.edu.

Rutgers Mobile App

The Rutgers Mobile App provides iOS and Android users with timely information on buses, schedule of classes, dining, events and more, along with shortcuts to online systems such as Sakai and myRutgers. Get the free app from the Apple App Store or Google Play!

eduroam

eduroam® allows all Rutgers University faculty, students, and staff to take advantage of free and secure wireless service when visiting an eduroam (education roaming) member university, and allows visitors from member universities access when visiting Rutgers. For more information visit ruwireless.rutgers.edu/eduroam.

Great Deals on Hardware and Software

FindTech Offers Discounts on Computers and Accessories

Rutgers has negotiated educational discounts on computers and accessories from popular vendors such as Apple, Dell and Hewlett-Packard. Access online stores through FindTech. The site also offers advice on deciding what to buy. Visit findtech.rutgers.edu for more information.

Kite+Key, the Rutgers Tech Store

The new Rutgers Tech Store, Kite+Key, is an on-campus retail outlet for all your technical purchases. Located in the Livingston Retail Plaza on the Livingston Campus, they carry most major vendors such as Apple, Dell, HP, Asus and others at educational discounts. Convenient, personal service for your technical needs including repairs through their partnership with Rutgers Computer Repair. Visit kiteandkey.rutgers.edu.

Free and Discounted Software

Students can obtain free and discounted software through the University Software Portal. Titles such as ChemBioOffice, EndNote, OrginLab, Mathematica, NVivo, Refworks, SAS, SPSS, Symantec Antivirus, and WebDrive are available. Most major credit cards and personal checks are accepted. Visit software.rutgers.edu.

Computer Support Services

Virus, Spyware & Malware Removal

Simple infections can be remedied at our Help Desk or computer lab locations for no charge. Assistance is available by appointment only. More complex infections can be remediated by the professional repair staff of RU Computer Repair for a fee. Protection plans are also available to provide additional peace of mind.

- Newark: ncs.newark.rutgers.edu/ds
- Piscataway, Livingston Campus: computer-repair.rutgers.edu

Rutgers Computer Repair

OIT Rutgers Computer Repair offers professional, efficient, and affordable hardware and software support. Students are offered a low cost service agreement for personal computers.

- Newark: ncs.newark.rutgers.edu/personalcomputer
- Piscataway, Livingston Campus: computer-repair.rutgers.edu

Student Employment for All Majors

OIT offers more than 200 student jobs in the computer labs and Help Desk. These positions provide real-world experience with competitive pay and paid training. A hiring drive is held in the spring. See consultantjobs.rutgers.edu for more information.