Rutgers NetID
Access to nearly all of Rutgers IT services requires the use of a unique network ID (NetID). Most students are assigned their NetIDs when going through the enrollment pathway. Students, faculty, and staff can manage their NetIDs, select other Rutgers IT services, and manage email addresses at netid.rutgers.edu. There are also tools to manage passwords and update security questions (used to help reset forgotten passwords).

Computing Help Desk
The OIT Computing Help Desks are available to assist with your computing questions. Whether you are having trouble logging into Rutgers services, have forgotten your NetID or password, or need assistance with RBHS services, you can contact the Help Desk for assistance.

• Call (732) 743-3200 Monday - Friday, 7:30 A.M. - 5:00 P.M.
• Email isthelp@rbhs.rutgers.edu

RBHS Student Email
See connect.rutgers.edu.

ScarletMail
The ScarletApps suite (Google Apps for Education) provides enhanced communication and collaboration tools, such as ScarletMail, Drive, Google+, Calendar and more. Alumni can continue to use ScarletApps services forever, providing a lifelong link to the many resources available to the Rutgers community.

To activate ScarletApps, go to netid.rutgers.edu and click on “Service Activation.” To setup your ScarletApps Mobile/IMAP password, go to netid.rutgers.edu and click on “Manage Your ScarletApps Mobile/IMAP/POP Password”.

As RBHS students, you are required to use the email address assigned by your school as your Official Rutgers Email Address. ScarletMail is available for your personal use.

Protected Health Information (PHI) Notice
If an individual is in a department/unit/school that has restricted PHI data, they must adhere to the user’s responsibilities as defined in the Information Classification Policy (see policies.rutgers.edu). Only the respective school email address can be used. ScarletMail cannot be used as the delivery address.
Print Conservation at Rutgers

The computer labs at Rutgers have saved more than 140 million sheets of paper—eight acres of trees—during the first nine years of our print conservation effort.

Every January and July, $30 is posted to the printing account of each Rutgers student. As a student prints a document, the account is charged 4 cents per sheet of paper if the document is printed on a black-and-white printer. Documents printed on a color printer are 25 cents per sheet. Students who use up the $30 before the end of the six-month allotment period can pay for additional printing. To learn more, check print usage, or add funds, visit printing.rutgers.edu.

RBHS students also get an additional print quota, determined by individual schools, which allows them to print within the RBHS labs.

Poster printing is available at both of the previously mentioned Newark and Piscataway specialized RBHS labs. Price per poster is $1 per linear inch.
# Internet Access on Campus

## Wireless Services

### RUWireless
This unencrypted wireless network is used initially by students, faculty, and staff with official Rutgers NetIDs to configure their devices for the encrypted wireless network, RUWireless Secure.

RUWireless also provides wireless Internet service to guests while at the University. Guest wireless access to the Internet requires acceptance of the Wireless Terms of Service per session.

### RUWireless Secure
This encrypted wireless network provides secure access to Rutgers resources as well as Internet services. Access requires an initial one-time configuration per device and provides automatic future connectivity for those devices.

### RUHealthSciences
This encrypted wireless network provides secure wireless access to RBHS resources for RBHS students, faculty, and staff.

### eduroam®
eduroam® is the secure, world-wide roaming access service developed for the international research and education community. This service allows all Rutgers University students, faculty, and staff to take advantage of free and secure wireless service when visiting an eduroam member university, and allows visitors from member universities to access wireless services when visiting Rutgers.

For more information on Rutgers wireless services, visit ruwireless.rutgers.edu.

## Great Deals on Hardware and Software

### kite+key, the Rutgers Tech Store, and Tek Chek Rutgers Computer Repair
The Rutgers Tech Store is an Apple Authorized Campus Store offering great products, services, and discounted pricing to students, faculty, staff, and alumni. kite+key sells all major brands such as Apple, Dell, Lenovo, Asus, and Microsoft. kite+key carries a host of cords, cables, cases, and accessories including Beats, GoPro, and Razer. Other services offered: certified in and out of warranty computer repair through Tek Chek - our in-house repair center, warranty and accidental damage plans, loaner laptops, and Appy Hours - in-store workshops. kite+key is located on the first floor atrium in the Hahnes Building, 625 Broad Street, Newark and in the Plaza at Livingston Campus, 55 Rockafeller Road, Piscataway.

Shop in store or online at kiteandkey.rutgers.edu.

### Free and Discounted Software
Students can obtain free and discounted software through the University Software Portal. Titles such as ChemBioOffice, EndNote, OriginLab, Mathematica, NVivo, Refworks, SAS, SPSS, Symantec Antivirus, and WebDrive are available. Most major credit cards and personal checks are accepted.

Visit software.rutgers.edu.
RU Secure?

Are you aware of your computing/digital responsibilities? You are your own best defense against identity theft, compromise, and malware. The following are some suggestions for basic IT security.

- Follow password rules. Never share your password.
  Choose different passwords for different sites.
- Confidential information should not be sent via email. Email is not secure.
- Install antivirus/antispyware software and have it updated automatically.
- Use only secure Wi-Fi when transmitting confidential data (credit card numbers, banking, etc.).
- Don’t be a phishing scam victim. Rutgers will never ask you for your password or other confidential information in email.
- Protect your social networking with privacy settings.

For more information on these and other computing topics, visit rusecure.rutgers.edu/students.

Single Sign-On

Users who sign on to the Rutgers Central Authentication Service (CAS) with their NetID and password will be able to move between software applications that use CAS without having to re-enter that information for each separate application. Please use single sign-on (SSO) responsibly.

Read the security guidelines at eas.rutgers.edu/sso_security and remember to close your web browser when you complete a session that requires you to provide your NetID and password.

Antivirus Software

OIT recommends keeping computers up to date with the latest antivirus software.

For more information, go to oit.rutgers.edu/av.

NetID+

Rutgers NetID+ (powered by Duo Security) is an available extra layer of login security that provides two-factor authentication when accessing most Rutgers web applications. When you are enrolled in NetID+, after you enter your NetID and password to login to a web application, you will then be prompted to confirm on a device (e.g. your mobile phone) that you are the person attempting to login with your NetID and password. Enroll in NetID+ at netid.rutgers.edu. It is highly recommended to enroll with multiple devices.

Remote and Mobile Computing

Academic Software

Students, faculty, and staff can access SAS, SPSS, Matlab, Stata, and other applications from home and on campus via a browser, using apps.rutgers.edu.

To activate the apps.rutgers.edu service, go to netid.rutgers.edu and click on “Service Activation.”

For more information, visit apps.rutgers.edu.

Rutgers Mobile App

The Rutgers Mobile App provides iOS and Android users with timely information on buses, schedule of classes, dining, events, and more, along with shortcuts to online systems such as Sakai and myRutgers.

Get the free app from the App Store or the Google Play Store!